

TRISTAR

GLASS PRODUCTS

TRISTAR GLASS, INC. CERAMIC FRIT SILKSCREENED AND SPANDREL GLASS

STANDARD LIMITED WARRANTY

Tristar Glass, Inc. warrants its Decorative Silkscreened and Spandrel Glass with a ceramic frit coating **for a period of five (5) years from date of manufacture or substantial completion** against defective materials or workmanship which could result in peeling, cracking or deterioration of the ceramic frit under normal conditions.

In the event that a spandrel product with a ceramic frit coating is found and verified by Tristar Glass, Inc. to be defective, Tristar Glass, Inc. will replace the spandrel panel without charge, FOB nearest shipping point to the place of installation or, at Tristar Glass Inc.'s option, refund the purchase price of the glass. In no event will Tristar Glass, Inc.'s liability exceed the purchase price of the glass. If Tristar Glass, Inc. elects to replace the defective glass, Tristar Glass, Inc. will not be liable for any other expenses, including, but not limited to, removal of the defective unit, installation of replacement units, any labor, materials, and/or any other damages, including incidental, indirect, special, or consequential damages. Further, the warranty of the replacement glass will be limited to the remainder of the warranty period of the original glass.

Tristar Glass, Inc. expressly assumes no responsibility for and this warranty does not cover the following:

1. Glass breakage;
2. Product failure due to improper usage; product failure due to improper handling, loading, unloading or storage;
3. Incompatibility with other glazing or installation materials, including, but not limited to, coatings, sealants, gaskets, setting blocks, lubricants, insulation or any other materials;
4. Faulty installation or building construction;
5. Damage caused by water not attributable to the Tristar Glass, Inc. product;
6. Failure to adhere to Tristar Glass Inc.'s instructions regarding installation and/or maintenance of the unit, including written proof of routine maintenance (consult Glass Association of North America Glazing Manual);
7. Improper design;
8. Errors in provided specifications;
9. Scratches or abrasions to the product;
10. Abnormal weather conditions;
11. Damage caused by cleaners, solvents, acids, alkalis or any other chemicals used on or around the products.

Tristar Glass, Inc. reserves the right to inspect, in the field, any ceramic frit silkscreened and spandrel glass that is alleged to be defective.

The purchaser's exclusive remedy is limited to the legal remedies described in this warranty. Tristar Glass, Inc. will not be liable for any incidental or consequential damages of any kind. Tristar Glass, Inc.'s warranty will be void in the event that full payment is not received for goods and services within the agreed upon terms of sale. TRISTAR GLASS, INC. MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, REGARDING THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. This warranty may only be modified upon written approval of Tristar Glass, Inc.'s President or Vice President(s). Any inquiries on these warranties or defective items should be directed to:

Tristar Glass, Inc., 1120 Main Parkway, Catoosa, OK 74015 Phone: (918) 739-3611