

TRISTAR GLASS 10 YEAR LIMITED LIABILITY WARRANTY

Limited Warranty and Installation Requirements

All Tristar Glass insulating units carry a ten (10) year limited warranty from the date of unit manufacture or substantial completion of a commercial job where specified, but not to exceed 11 years from date of manufacture. We warrant that under normal conditions, dust, film, or moisture will not occur on the interior surface of the unit. Breakage is not covered under warranty. This warranty covers the cost of the unit only and does not take into consideration any costs of labor and other materials involved in the replacement of said unit. This warranty is in effect only if the unit is installed and handled in accordance with our instructions and if the glazing compound used in installation is compatible with our insulating glass sealant. We reserve the right to have all units reported as being defective under this warranty, field inspected by our representative. Tristar Glass, Inc. makes no other warranty either express or implied.

This warranty shall be void under the following circumstances:

1. If the alleged defect results from misuse of the unit.
2. Unit cannot be glazed in a high moisture area, such as around swimming pools or hot tubs.
3. Unit must be vertically glazed – no sloped- glazed application will be warranted.
4. Unit must be supported, mechanically on all sides, unless units are specified “silicone seal”.
5. Glazing system must be weeped to prevent water accumulation in glazing cavity.
6. Glazing system must provide a minimum of (7/16) inch stop coverage to protect sealant from UV rays.
7. Unit must be installed according to standard glazing practices.
8. Any film applied to either the interior or exterior of an insulated unit will void the warranty.
9. Maximum unit size to be warranted is 60 square feet.
10. “This Warranty shall be void under the following circumstances” Section – Any and all IG Units that possess a calculated center deflection that exceeds 1”[25mm].

Exceptions: Items 3, 4, & 6 will not void the warranty, as long as the insulated glass units are specified to be manufactured with “silicone seal”. In other words, our dual sealed silicone insulated glass units are warranted for butt-glazed and sloped glazed applications.

